

Are you wanting to return an item?

We want to make sure you are happy with your item(s) so we will gladly refund or give a store credit for your item(s) if you change your mind. All we need to do is get you to fill in our return form below.

- Item(s) must be in their original packaging unopened & undamaged
- Item(s) must be sent back to us in suitable packaging as you received them.
- Returns are not accepted on jewelry, veils, personalized items or fragile items
- Lastly, we ask that returns are received back with us within 30 days of delivery

Order Number:

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I would Like a:

Refund

Store Credit

Once your return has been received, we aim to process the refund within 2-3 business days but please allow up to 7 business days for the refund amount to appear in your bank account.

Return postage costs will be at your expense, however if the items are faulty, incorrect etc. please contact us at sales@wholesaleweddingsuperstore.com.au before returning the item(s).

Note: If you request a store credit that will be in your account ready for use at checkout once the return has been processed

Reason Code: 1. Change of Mind 2. Faulty 3. Incorrectly Supplied 4. Other				
QTY:	SKU:	Colour:	Reason Code:	Other info you may like to pass on:

Completing the online order return request:

We request that you review our return policy as stated on the next form.
 Please complete the form with all requested information and then place the form inside the return package.
 If you require more information please contact us via live chat or email sales@wholesaleweddingsuperstore.com.au

Please send all returns to:

Wedding Superstore Returns PO Box 4720 Sunshine Coast Mail Centre QLD 4560
